



All Metals Processing of Orange County, LLC

8401 Standustrial St. Stanton, CA 90680

Tel: (714) 828-8238 Fax: (714) 828-4552

November 5, 2018

Valued customer

Subject: Quality Survey Audit Questionnaire

Attn: Quality Department

We receive hundreds of vendor survey forms to be completed every year. As a result, we have decided in the interest of time and efficiency to provide the attached Customer Survey Questionnaire Response to satisfy the requirements of your survey requests.

All Metals Processing of Orange County LLC Quality System is certified to ISO 9001/AS9100. AMP is a Nadcap accredited facility. Attached you will find copies of our current certificates.

If you need more information than what is included in our survey, please contact me.

Thank you again for your continuing interest in our company and services.

Respectfully,

Rob Dewitz

Rob Dewitz
Quality Manager
All Metals Processing of Orange County, LLC
Company Phone 714-828-8238, ext. 2118
robertd@amp-oc.com

CUSTOMER SURVEY AUDIT QUESTIONNAIRE RESPONSE

GENERAL INFORMATION:

CAGE Code: 1H412 NAICS Code: 332813 Phone: 714-828-8238
 DUNS No. 009675067 SIC Code: 3471 Fax: 714-828-4552

All Metals Processing of Orange County, LLC (AMP) is an Aerospace Metal Finishing company, which also provides Organic Coatings and Non-Destructive Testing (MT, PT, HT/CT).

AMP is not a licensed FAA Repair Station; however we do maintain a Drug and Alcohol Testing program that has been certified by the FAA.

AMP is registered with the DDTTC. Our registration letter is attached.

All Metals Processing is not a subsidiary or division of another company. AMP has been in business since 1961, and is classified as a Small Business (less than 500 employees).

TOTAL EMPLOYEES: 140; Production ; 109; Quality; 21; Administration; 10

WORK SCHEDULE:

All Metals Processing operates two 8-hour shifts per day.

FACILITIES:

3 Buildings, Total Square Footage – 60,000

ORGANIZATION:

CEO	Michael Coburn	michaelc@amp-oc.com	ext. 2161
Vice President of Sales / Marketing	Bob Wolfsberger	Bobw@amp-oc.com	ext. 2130
Director of Sales/Marketing	Matt Moore	Mattm@amp-oc.com	ext. 2101
Quality Manager	Rob Dewitz	robertd@amp-oc.com	ext. 2118
General Manager	John Crowell	johnc@amp-oc.com	ext. 2154
Controller	Rose Blikian	roseb@amp-oc.com	ext. 2105

MAJOR CUSTOMERS:

Boeing, Northrop Grumman, Lockheed Missile & Space, Airbus, Gulfstream, BF Goodrich Aerospace, Sikorsky, Pacific Scientific, Curtis Wright, Parker, Honeywell, SpaceX, Hawker Pacific, Triumph Group

COMMERCIAL/AEROSPACE BUSINESS:

Approximate percentage of 90% Commercial / 10% Military business performed at All Metals Processing.



CUSTOMER SURVEY AUDIT QUESTIONNAIRE RESPONSE (continued)

A copy of our Quality Manual is available upon request, and will confirm the following summary of our Quality System.

SYSTEM AND PROCEDURES:

YES NO N/A

- 1. Does the Supplier have a Quality System Manual or Procedures? X ___ ___
- 2. Does the Supplier submit to a "Right of Entry" clause and does it apply to all Customers, Government and Regulatory Agencies? X ___ ___
- 3. Indicate the specification(s) your Quality System is based upon ISO 9001 / AS9100
- 4. Are inspection stamps used and controlled? X ___ ___
- 5. Is your Quality System Manual available for review upon request? X ___ ___
- 6. Enter the minimum number of years Quality records are kept. 15 years, or as req'd by Customer contract

DRAWING AND CHANGE CONTROL:

YES NO N/A

- 1. Are procedures in effect to ensure that specifications, and change notices are in use by Production and Inspection? X ___ ___
- 2. Are specifications dispersed from a central point and removed when superseded? X ___ ___
- 3. Are procedures in place for control of Customer furnished drawings? X ___ ___
- 4. Are the Quality Manual and Process Procedures controlled and are the most current revisions available for use? X ___ ___

RECEIVING INSPECTION:

YES NO N/A

- 1. Are supplies verified to be in accordance with P.O. requirements and specifications? X ___ ___
- 2. Are inspection results documented and on file? X ___ ___
- 3. Is nonconforming material identified and segregated? X ___ ___
- 4. Are age controlled items inspected for date of manufacture and expiration date? X ___ ___
- 5. Are customer supplied parts to be processed verified as to quantity and condition and is the customer notified in case of discrepancy? X ___ ___



CONTRACT REVIEW:

YES NO N/A

- 1. Does Quality review customer purchase orders for authorization and process capabilities? X ___ ___
- 2. Are customer purchase orders reviewed for content of pertinent information as required by prime customers / Nadcap / process specifications? X ___ ___

NONCONFORMING MATERIAL:

YES NO N/A

- 1. Is nonconforming material identified and segregated? X ___ ___
- 2. Are there procedures for the handling and disposition of nonconforming material? X ___ ___
- 3. Are nonconformances exceeding the parameters of "Rework" submitted to customer for evaluation and disposition? X ___ ___
- 4. Is a system in place for notifying affected customers when an escape of nonconforming product is discovered after Final Inspection? X ___ ___

CORRECTIVE ACTION:

YES NO N/A

- 1. Is there a Corrective Action system in place? X ___ ___
- 2. Are Corrective Action Requests issued to the Supplier when the situation requires? X ___ ___
- 3. Is there a follow-up system on Corrective Action Requests? X ___ ___

PROCUREMENT CONTROL:

YES NO N/A

- 1. Is there a vendor quality rating system X ___ ___
- 2. Are vendor quality performance records maintained? X ___ ___
- 3. Are vendor surveys performed at least annually? X ___ ___
- 5. Are certifications and test reports required by Purchase Orders? X ___ ___
- 6. Is there a process for controlling counterfeit materials/parts? X ___ ___
- 7. Is there a process which prohibits the use of Conflict Minerals as described in Section 1502 of the Dodd-Frank Act? X ___ ___

SAMPLE INSPECTION:

YES NO N/A

- 1. Does supplier perform sample inspection in accordance with ANSI Z1.4, or as required by process specification and/or customer contract requirements? X* ___ ___
*unless 100% required.



TRAINING:

YES NO N/A

- 1. Are processing operators trained and qualified to perform the job? X ___ ___
- 2. Are inspection personnel properly trained using documented procedures? X ___ ___

INTERNAL AUDITS:

YES NO N/A

- 1. Is there a documented internal auditing system in place? X ___ ___
- 2. Are internal audit results reported to top management for review? X ___ ___
- 3. Are processes and the quality system audited at least annually? X ___ ___

MATERIAL HANDLING AND STORAGE:

YES NO N/A

- 1. Are there procedures for the control of parts and materials? X ___ ___
- 2. Are materials traceable to certifications and/or purchase orders? X ___ ___
- 3. Are temperature and shelf life controlled items properly identified? X ___ ___
- 8. Are age and temperature controlled materials controlled and are temperature and humidity conditions recorded as applicable? X ___ ___
- 5. Is First-In, First-Out stock rotation practiced? X ___ ___
- 6. Are customer supplied materials used for processing of their parts controlled and stored as required by customer? X ___ ___
- 7. Are materials in storage identified as to their inspection status? X ___ ___
- 9. Is there a process in place to prevent F.O.D. from being introduced into the work areas or into shipping containers of finished parts? X ___ ___

CALIBRATION:

YES NO N/A

- 1. Does the calibration system comply with ANSI/NCSL Z540-1, ISO 10012-1? X ___ ___
- 2. Are measurements standards traceable to NIST? X ___ ___
- 3. Are recall records maintained that indicate when equipment is due for calibration? X ___ ___
- 4. Is measuring equipment calibrated at established intervals? X ___ ___